

# 2010 annual report



**GILLIAN'S PLACE**  
empowering abused women of niagara

## WORKING TOGETHER PROVIDES *a stronger safety net*



SUSANNE DILALLA  
president



ANNE ARMSTRONG  
executive director

### *our mission*

Gillian's Place (formerly known as Women's Place St. Catharines & North Niagara) offers hope to women and children by providing safety and support through a range of services and by working through effective partnerships with our community to end violence and abuse.

### *our vision*

Women and children are free from violence and abuse.

This year has been one of determining our future directions, forming strategic collaborations and always thinking with innovation to ensure we continue to meet the needs of abused women and their children in Niagara.

We began the year embarking on developing a new strategic plan that would determine our future directions for the next three years. Moving into a new larger and very public building allowed us to provide more for abused women and children, the question was, where do we go from here? Not only did we have increased pressure to maintain the larger facility over the long term, but to also support the emerging and diverse needs of abused women. A strategic committee was formed with broad representation from all levels of Gillian's Place who consulted with many different stakeholders of the agency.

The end result was a revised mission, vision and values statement and five strategic directions which formed a clear path for the future.

*Building Leadership Capacity*

*Inspiring a Shared Vision*

*Working in Partnership*

*Achieving Excellence*

*Ensuring Sustainability*



The directions are very clear we cannot do this work alone and depend on working together with community agencies and the broader Niagara community will help to end violence against women in Niagara sooner.

This became all the more apparent, in October of 2008, when we began to feel the impact of the economic downturn. More women were needing our help not only through living at the shelter but we began to see that many more abused women wanted to access our crisis counselling and support service on an outreach basis. Throughout the summer of 2009 and onward the demand for crisis outreach service has doubled over previous years. We needed to evolve to meet this new increase in service demand, in spite of a recently announced freeze in funding by the Ministry of Community and Social Services.

At the same time our new pilot collaboration with Family and Children's Services of Niagara (FACS), was very quickly proving to be highly successful and many abused women entering the door through FACS were grateful to have our Domestic Violence Advocate speak with them right away with compassionate understanding. The staff of both agencies have learned a great deal from each other and the

## MESSAGE FROM THE PRESIDENT AND EXECUTIVE DIRECTOR

need is certainly pressing for more of this type of collaboration. The downside of doing innovative work during a recession is funding instability. While the Ministry fully supports and sees the benefit provided, the project was only funded for the first year and we hold our breath to see if the funding will continue. Meanwhile both agencies believe so much in the value of the project we continue to support the initiative.

We received wonderful news in the fall of 2009 just as we were really feeling the pressure of double the service demand for outreach crisis counselling. The Region of Niagara approached us to fund one full time outreach counsellor for one year to assist with early employment readiness counselling for abused women. This position has been hugely successful with the counsellor fully booked continuously. The sad news is this project is time limited and ends December 2010, yet the numbers of women wanting and needing this service continue to increase.

Collaboration continued as Niagara formed its first Domestic Violence High Risk Team this past year and as a Family Law Lawyer our Manager of Legal Services sits on the team. The goal is to have partners in the justice system and other community agencies dealing with domestic violence work together to help prevent high risk domestic violence cases from turning to murder.

The best collaboration effort this year was the result of two years of work through the Coalition to End Violence against Women (CEVAW), a 26 member group of agencies plus survivor expertise. CEVAW published the research of the first Domestic Violence Report Card for the Niagara Region, evaluating the current response to domestic violence, highlighting the relative effectiveness of the system in Niagara including successes and innovation, survivor experiences, service provision and gaps in service. The launch of the 50 page document led to planning a 2-day conference in June 2010. This report card and the resulting conference is evidence of the valuable work that can be done when we all work together.

As outlined in our new strategic plan it is the goal of Gillian's Place to work with many different partners and most importantly our community to help end the issue of violence against women. Gillian's Place would not be where we are today without the strong support of our community. Community support and partnership will be more important than ever as we forge ahead to meet the increased demand in service for abused women in spite of an uncertain economy. They need us now more than ever.



Susanne DiLalla



Anne Armstrong

### *Values, Respect and Dignity*

We honour the diverse needs of women and their children through a culture of compassion, respect and dignity.

### *Community Education and Responsiveness*

We believe that ending the cycle of violence against women and their children is rooted in a commitment to community education and the capacity to transform services in response to changing needs.

### *Partnerships and Collaboration*

We collaborate with our community and foster effective partnerships to create a better and safer future for women and their children.

### *Leadership and Excellence*

We believe in making a difference through dynamic leadership, innovation and excellence.

### *Integrity and Accountability*

We embrace the values of honesty, fairness and transparency to ensure integrity demonstrate accountability.



## SERVICE REPORT

# SUPPORTING WOMEN *to rebuild their lives*

Collaboration with other agencies is crucial to creating a systematic approach in meeting the complex needs women have when experiencing domestic abuse. We continue to work with organizations like Family and Children's Services Niagara, Victim Witness Assistance Program, Niagara Regional Police Services, Niagara Victim Crisis Support Service, Design for a New Tomorrow, Probation and Parole, West Lincoln Second Stage Housing and other social service agencies to ensure that the women who come through our doors, are receiving as much community support as possible while navigating a complex and intimidating system in the process of building a violence free, independent life.

One of our most important partnerships is with Family and Children's Services Niagara (FACS). Last year, a "Domestic Violence Advocate" position was created. This position is based in the FACS Niagara office, and assists their intake team with cases where domestic violence is involved. The FACS Child Protection Workers will refer women to the Domestic Violence Advocate so that both agencies may work together to ensure the safety of both the mother and children.

Below, is the story of "Lynn." We have provided two scenarios: The first, tells a story of segregation, and what COULD HAVE happened, had there been no collaboration among community agencies.

The second, is what ACTUALLY happened...a story of success.

### Background

Lynn moved to the Niagara Region a little more than two years ago, and immediately started dating Mark. At first he was very kind to her, and to her son Sammy, helping them get settled and taking Sammy to ball games. Mark convinced Lynn to let him move in by telling her that they would be a "family" if she did. Lynn soon got pregnant and the abuse began. Mark started drinking and would fly into rages, destroying property and attacking Lynn. She wanted to ask him to leave, but she had quit her job when she got pregnant with her daughter Jessica and now relied on Mark for financial support. Mark's parents were also supportive, and she worried that she would lose contact with them if she left.

Nearly two years after Lynn and Mark moved in together, Mark came home from work one day and they started arguing about money. Mark slapped and punched Lynn. Their seven year old son Sammy ran into the kitchen and started hitting Mark, yelling "stop hurting Mommy". Sammy was crying, and Lynn told him to get out of the kitchen. Lynn and Mark's one-year old daughter started crying in the other room. Mark told Lynn to just "let her cry".

*"Had it not been for the police who referred me to Gillian's Place, I would have never known they existed, and had I not listened and reached out to Gillian's Place, I would likely still be living a nightmare."*

— Anonymous

## SERVICE REPORT

A neighbour called Family and Children's Services Niagara to report that there was fighting in the apartment next door and that she could hear the children crying and worried that they were being hurt.

### What MIGHT have happened with no Collaboration:

A Child Protective worker visits the home and decides that Mark is a risk to the children when he gets drunk and violent. The caseworker believes that Lynn has not intentionally harmed her children and that she has made efforts to protect them. The worker is concerned about Mark's ongoing violence against Lynn and its effect on the children. The worker agrees to keep the children with their mother on the condition that Mark remain out of the home.

At this point, Lynn has not contacted the police, had any support for herself, and is unable to afford her home without Mark's support. She is feeling very frightened and alone.

Sometime later, the case worker drops by Lynn's home to see how she and the children are doing. The worker can see that the apartment is in disarray and can hear Jessica crying. She asks to see the children, but Lynn is uncooperative and tells her to leave. As the worker heads back to her car to call for help, she sees Mark standing in the back yard.

Lynn is scared and has become un-cooperative, and it appears to the worker that Mark has moved back into the home. It is decided that the children are in need of protection and may need to be removed from the home.

### What ACTUALLY Happened:

A Family and Children's Services Niagara (FACS) Child Protection Worker arrived that evening to investigate. Mark had left the home. The worker told Lynn about Gillian's Place and how the two agencies work together. Lynn agreed to participate, and the worker arranged for the Domestic Violence Advocate to meet with Lynn the following day. The DVA met with Lynn at Gillian's Place as there was no guarantee that Mark would not arrive home. At this point the police had not been contacted because Lynn was refusing police involvement. The DVA validated Lynn's attempts to keep the children safe, and provided her with information on the effects on children exposed to violence. They talked about safety planning for the children and for Lynn. The DVA was able to have the family law lawyer at Gillian's Place spend some time with Lynn to provide her with legal information and advice. After meeting with our lawyer, Lynn agreed to have the police come to Gillian's Place to take a statement. Lynn's partner was eventually arrested and released on bail with conditions to have

## *shelter service numbers*

fiscal year 2009/2010

1,920	Crisis Calls were received by the Shelter
248	Lived in the Shelter (141 women and 107 children)
27	Women were re-directed due to no available space
35	Days was the average length of stay at the shelter
12,000+	Women and children have found safe emergency shelter since 1977

## *outreach service numbers*

fiscal year 2009/2010

467	Women sought emergency support who did not reside in the shelter
586	Women obtained Family Law advice and advocacy within the criminal justice system
193	Women received support transitioning into an abuse free life
150	Children who have witnessed violence against women were seen by a Child & Youth Counsellor through our outreach services
1,396	Total women and children served

THE NIAGARA REGION  
Domestic Violence Report Card 2008/09

*Starting a conversation,  
engaging a community*



*“ I think that as the first Domestic Violence Report Card, this report offers the Niagara Region the opportunity to think about how this issue is dealt with. It is also my hope that this report educates the people of the Niagara Region on the issue of domestic violence, the current response, the innovative practices that exist and the need for ongoing improvement. Moreover, I hope that this report engages people in the Niagara Region in a conversation about this issue and helps to keep it in the forefront of social issues. The women of the Niagara Region and their families are counting on you.”*

Ian DeGeer, MSW,  
Researcher and Author

The findings of this report  
can be found at [www.cevaw.com](http://www.cevaw.com)

## SERVICE REPORT

no contact with Lynn and not to attend the family home.

The Child Protection Worker finds that Mark is responsible for the risk created to the children when he is violent. The caseworker believed that Lynn had not intentionally harmed her children and that she made efforts to protect them with the support from Gillian's Place Outreach Program.

After several weeks, Lynn agreed to reside at the shelter as she was unable to financially afford her current housing without Mark's income. Gillian's Place worked with Niagara Regional Housing to find appropriate affordable housing for Lynn and her children. Meanwhile Mark appeared before the court and was sentenced to probation, continuing the condition to have no contact with Lynn, not to attend the family home, and was mandated to attend the PARS (Partner Assault Response) program.

After attending the PARS program for six weeks, Mark stopped going. He also told Lynn he wasn't going to pay child support for the children he only saw once per week. Lynn believed that he could just stop paying child support and that she had no recourse. The FACS caseworker was notified about Mark's lack of attendance to the PARS program and informed the Domestic Violence Advocate.

Our Manager of Legal Services (Lawyer) was notified by the DVA regarding Mark's threats to discontinue child support and his breach of bail conditions. Our Manager of Legal Services contacted the appropriate services to ensure Mark follow his bail order and he was mandated back to the abuse intervention program. She also educated Lynn on her legal rights, and Lynn's fears regarding child support were alleviated.

Today, Lynn continues to reside at the shelter and is receiving the support and counselling necessary for both her and her children.

This collaboration gave Lynn the knowledge and power to support her children and move on to a safe and independent life. Collaboration and information-sharing allowed the Domestic Violence Advocate and Child Protection Worker to effectively assist Lynn and her children. The partnership between agencies, used in this case ensured the safety of both mother and child while keeping the family together. This is truly a success story. Gillian's Place will continue to use this collaborative approach with other community agencies to ensure that Lynn and her children are equipped to start a new life, free from violence.

*“We make a living by what we get;  
we make a life by what we give”* – Winston Churchill

## Our Donors

Our generous donors form the solid foundation from which we help abused women and children start new lives. Last year, around 1,500 private donors, foundations, corporations and community groups supported Gillian’s Place. Twenty-seven are members of our monthly giving program, which provides ongoing and sustainable funding for our organization.

From fashion shows to bake sales, we’ve been grateful beneficiaries of many creative fundraising efforts. For the second year running, Royal LePage, Niagara Real Estate Centre, designated Gillian’s Place as its charity of choice to receive funds from their annual Yard Sale, Golf Tournament, and the Royal LePage Shelter Foundation.

## Our Community Partners

We have been looking and continue to look outward to the larger community to help us create new opportunities for women and children. We feel fortunate to have connected with a number of forward-thinking organizations. Here are just a few of the partnerships we’re proud of:

### HENLEY HONDA ST. CATHARINES

generously made a 5-year financial commitment of \$75,000 to Gillian’s Place. In 2006 Reni De Verteuil initiated Henley Honda’s support through the annual Henley Honda Car Rally, directing donations to Gillian’s Place. The annual car rally is held in partnership with the St. Catharines Motor Club. Before getting into the dealership business, Reni worked in children’s mental health and family counselling clinics. So when the rally started four years ago, Gillian’s Place was a natural choice she said. *“I had seen from that work how difficult it is to break that chain of violence, and what a difference it makes.”*

### DOUG AND BONNIE CHREPTYK

own and operate the three most successful real estate magazines in the market in Toronto, Oakville/Burlington/Milton and Mississauga/Brampton/Caledon. In April 2009 they opened their 4th Homes & Land magazine in the Niagara region. Doug and Bonnie generously offered to donate thirteen ½ pages of ad space in the Niagara Region magazine to raise awareness of Gillian’s Place. Since then, they have also donated a full page for a letter from our Executive Director, and two more full pages in

promotion of our Walk a Mile in HER Shoes fundraiser, for which Doug Chreptyk participated and won the coveted Golden Shoe award for Top Fundraiser, raising an impressive \$12,341. Their generosity and kindness has helped Gillian’s Place in raising awareness on the issue of violence against women.

### FIRSTONTARIO CREDIT UNION

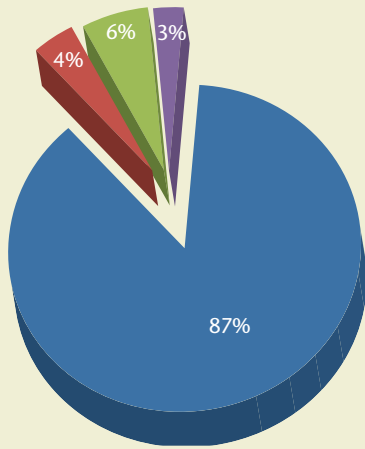
has a longstanding relationship with Gillian’s Place, and last year initiated the “Fresh Start” program. FirstOntario staff collect donations, and prepare packages containing items to help women get back on their feet again such as personal care items, cleaning supplies and grocery gift cards. Each woman leaving our shelter to rebuild their lives in a new home will receive a “Fresh Start” pack courtesy of FirstOntario Credit Union.

Community partnerships are essential in building a solid foundation of support. It is from these relationships that new, innovative programs are born and continue to enhance the lives of women and children in our community who are moving forward to lives free from violence and abuse.

**GILLIAN'S PLACE FINANCIAL STATEMENTS**

**STATEMENT OF REVENUE AND EXPENSES —  
COMBINED GENERAL FUND AND FUNDED PROGRAMS FUND**

year ended March 31, 2010



- Shelter & Emergency Service
- Outreach Counselling & Legal Services
- Transition services
- Domestic Violence Advocate Collaboration

**Revenue**

- Ministry of Community and Social Services
- Ministry of Children and Youth Services
- Outreach (Niagara Women's Enterprise Centre)
- Side by Side (FACS Niagara)
- Government of Canada - Canada Summer Jobs
- Region of Niagara
- Donations and fundraising
- Investment income
- Amortization of forgivable loan
- Other

**Expenses**

- Wages and employee benefits
- Utilities
- Service contracts
- Food
- Building and ground expenses
- Supplies
- Equipment expenses
- Insurance
- Travel
- Advertising & promotion
- Other expenses
- Family and children services
- Niagara / Domestic Violence Advocate program
- Amortization

**Central administration**

- Wages and benefits
- Office and overhead expenses

Adjustment to current fiscal year government subsidy for prior year overfunding (Note 13)

**(Deficiency) excess of revenue over expenses for the year**

Allocated as follows:

- General Fund
- Government Funded Programs Fund
- Adjustment to current fiscal year government subsidy for overfunding

**Combined excess of revenue over expenses for the year**

## GILLIAN'S PLACE FINANCIAL STATEMENTS

GOVERNMENT FUNDED PROGRAMS						
MCSS			MCYS	COMBINED GOVERNMENT AND GENERAL FUND		
Emergency Shelter Service	Outreach Counselling and Legal Services	Transition Services	Domestic Violence Advocate	GENERAL FUND	2010	2009
\$ 1,205,728	\$ 15,772	\$ 50,901	-	-	<b>\$ 1,272,401</b>	\$ 1,203,316
-	-	-	53,500	-	<b>53,500</b>	15,000
-	-	6,020	-	-	<b>6,020</b>	3,800
4,904	-	-	-	-	<b>4,904</b>	3,484
5,925	-	-	-	-	<b>5,925</b>	4,096
8,214	-	-	-	-	<b>8,214</b>	-
-	-	2,000	-	239,139	<b>241,139</b>	368,532
-	-	-	-	4,302	<b>4,302</b>	23,530
-	-	-	-	125,600	<b>125,600</b>	125,600
-	-	-	-	-	<b>-</b>	8,727
<b>\$ 1,224,771</b>	<b>\$ 15,772</b>	<b>\$ 58,921</b>	<b>\$ 53,500</b>	<b>\$ 369,041</b>	<b>\$ 1,722,005</b>	<b>\$ 1,756,085</b>
\$ 651,977	\$ 48,087	\$ 68,139	\$ 48,359	-	<b>\$ 816,562</b>	\$ 889,082
28,367	-	-	-	13,532	<b>41,899</b>	33,524
32,913	-	-	-	-	<b>32,913</b>	18,475
26,161	-	-	-	-	<b>26,161</b>	29,605
14,359	-	-	-	-	<b>14,359</b>	16,471
21,653	-	-	-	-	<b>21,653</b>	23,060
20,699	-	-	-	-	<b>20,699</b>	108,519
11,598	-	-	-	-	<b>11,598</b>	8,810
8,294	712	432	1,420	-	<b>10,858</b>	13,503
39,832	-	-	-	-	<b>39,832</b>	61,814
91,003	5,385	75	-	-	<b>96,463</b>	56,740
-	-	-	1,250	-	<b>1,205</b>	-
-	-	-	-	178,383	<b>178,383</b>	177,942
<b>\$ 946,856</b>	<b>\$ 54,184</b>	<b>\$ 68,646</b>	<b>\$ 50,984</b>	<b>\$ 191,915</b>	<b>\$ 1,312,585</b>	<b>\$ 1,437,545</b>
\$ 258,707	\$ 2,764	11,058	2,159	-	<b>\$ 274,688</b>	\$ 98,061
110,127	1,177	4,707	527	-	<b>116,538</b>	105,320
<b>\$ 368,834</b>	<b>\$ 3,941</b>	<b>\$ 15,765</b>	<b>\$ 2,686</b>	<b>-</b>	<b>\$ 391,226</b>	<b>\$ 203,381</b>
<b>\$ 1,315,690</b>	<b>\$ 58,125</b>	<b>\$ 84,411</b>	<b>\$ 53,670</b>	<b>\$ 191,915</b>	<b>\$ 1,703,811</b>	<b>\$ 1,640,926</b>
					<b>\$ (7,903)</b>	
<b>\$ (90,919)</b>	<b>\$ (42,353)</b>	<b>\$ (25,490)</b>	<b>\$ (170)</b>	<b>\$ 177,126</b>	<b>\$ 10,291</b>	<b>\$ 115,159</b>
				<b>\$ 177,126</b>	<b>\$ 177,126</b>	<b>\$ 248,145</b>
<b>\$ (90,919)</b>	<b>\$ (42,353)</b>	<b>\$ (25,490)</b>	<b>\$ (170)</b>		<b>\$ (158,932)</b>	<b>\$ (132,986)</b>
					<b>(7,903)</b>	<b>-</b>
					<b>\$ (166,835)</b>	<b>\$ (132,986)</b>
					<b>\$ 10,291</b>	<b>\$ 115,159</b>



*“Gillian’s Place  
became my ally...  
the driving force  
behind my new  
direction in life”.*

— Anonymous

## GILLIAN’S PLACE FINANCIAL STATEMENTS

### BALANCE SHEET

as of March 31, 2010

	2010	2009
<b>Assets</b>		
Current assets		
Cash	\$ 132,842	\$ 460,028
Restricted cash and investments (Note 5)	2,321,891	1,747,812
Accounts receivable (Note 7)	15,786	138,516
Prepaid expenses	3,503	3,366
	<u>\$2,474,022</u>	<u>\$ 2,349,722</u>
Property, plant and equipment (Note 8)	<u>\$ 3,512,111</u>	<u>\$ 3,688,640</u>
	<u>\$ 5,986,133</u>	<u>\$ 6,038,362</u>
<b>Liabilities</b>		
Current liabilities		
Accounts payable and accrued liabilities	\$ 102,020	\$ 79,323
Deferred revenue (Note 10)	50,111	16,125
	<u>\$ 152,131</u>	<u>\$ 95,448</u>
Forgivable loan (Note 9)	<u>\$ 1,507,200</u>	<u>\$ 1,632,800</u>
	<u>\$ 1,659,331</u>	<u>\$ 1,728,248</u>
<b>Net assets</b>		
Unrestricted funds (Note 11)		
General Fund	\$ -	\$ 506,462
Invested in capital assets	2,004,911	2,055,840
	<u>\$ 2,004,911</u>	<u>\$ 2,562,302</u>
Restricted funds (Note 5)		
Government Funded Programs Fund	\$ -	\$ -
Special Projects Fund	41,591	38,275
Sustaining Operations Fund	1,182,599	-
Facilities Fund	1,097,701	-
Reserve Fund	-	1,709,537
	<u>\$ 2,321,891</u>	<u>\$ 1,747,812</u>
	<u>\$ 4,326,802</u>	<u>\$ 4,310,114</u>
	<u>\$ 5,986,133</u>	<u>\$ 6,038,362</u>

\*The Facilities Fund reports the amounts that the Board of Directors determines are required to be set aside by the organization to provide for the future expected costs of major repairs and replacements to the facilities.

\*\*The Sustaining Operations Fund reports the amount that the Board of Directors has determined should be set aside by the Organization to ensure continuation of vital services in the event of a funding shortfall or significant event. The fund represents an estimate of nine months of operating expenses.

The summarized financial information presented here was extracted from the audited financial statements of Gillian’s Place. Complete audited financial statements, with accompanying notes, are available by contacting our business line: 905.684.4000 ext 224.

# thank you!

*“Those who can, do. Those who can do more, volunteer.”*

## volunteers

As we move forward with our mission to offer hope to women and children by providing safety and support, we are grateful for the contribution of our committed volunteers. Last year nearly 75 volunteers donated their time, and raised nearly \$45,000 at third party, volunteer led events.

By volunteering for Gillian's Place, our volunteers have helped over 12, 000 women and children rebuild their lives, free from violence. These dedicated and caring individuals provide caring service in many areas of our organization, from helping with building maintenance, to

sorting donations, or helping out in the kitchen, making an impact on the lives of our residents.

Volunteers are the heart and soul of any organization, and our Development Department, in particular, relies on the time and talent of volunteers to plan and execute fundraising events. The event committees include women and many men who are dedicated to the mission of Gillian's Place. The presence of men as volunteers for our organization, reflects our ongoing belief that domestic violence is a community problem, rather than a gender issue.



*“My late wife was a member and past president of the Maycourt Club. She and the club took great pride in knowing the work they did with Gillian's Place helped many women and their children. No woman deserves to have to be placed under protection and miss the chance of a normal healthy happy life. I am proud to carry on in her footsteps.”* – Cort Day, Volunteer



*“I have seen the results of women abuse up close and I have seen how much it can hurt a person, a family, and a community. I have also seen the difference that a helping hand can give. I am thankful that Gillian's Place makes room for me to volunteer and help.”*  
- David Hurst, Faculty of Business Graduate Student, Brock University

## 2009-2010 board of directors

### Susanne DiLalla – President

*Susanne DiLalla Retired from the insurance industry July 2008 with over 20 years of experience in team leadership and supervision, developing positive public relations, strong business relationships with clients, and designing/implementing new initiatives to achieve business objectives. Susanne has been a Board Member since June 2005 and Board President since 2008.*

### Vicki Doidge – Vice President

*Staff Lawyer - Niagara North Community Legal Assistance*

### Karen Smith-Curtis – Secretary

*Chartered accountant and Associate Vice President - Canadian Tire Financial Services*

### Sharon Abbey – Director

*Director of the Centre for Adult Education and Community Outreach - Brock University*

### Kelly McNaughton – Director

*Regional Clinical Manager - Shepell.fgi*

### Jennifer Ajandi – Director

*PhD Candidate - Ontario Institute for Studies in Education, University of Toronto. Instructor - Centre for Women's Studies at Brock and McMaster Universities*

### Troy Brooks – Director

*Student Services - Brock University*

### Karen Moncur – Director

*Executive Assistant - Rick Dykstra, Member of Parliament for St. Catharines*

### John Hayes – Director

*Student majoring in Women's Studies - Brock University*

*One in four Canadian women has experienced violence  
at the hands of a partner.*

*Only 36% of abused women contact the police.*

*From 2000-2006, 101 Canadian soldiers and police officers  
were killed in the line of duty. During that same 7 year period,  
more than 500 women were killed by an intimate partner.*

The abused women of Niagara and their children count  
on organizations like Gillian's Place when fleeing violent situations  
and beginning a new life. Thank you for your support in helping us  
to continue to offer our vital service to these families.



P.O. Box 1387, St. Catharines ON L2R 7J8 • Business Line 905.684.4000

Support Line **905-684-8331**

[www.gilliansplace.com](http://www.gilliansplace.com)